Stripe: How to configure Webhooks

Ron M. - 2026-01-28 - FAQs

Stripe webhooks are a way for your application to receive real-time notifications about events happening within your Stripe account. They allow you to be notified about events like successful payments, refunded charges, or changes to customer information, enabling you to automate tasks and update your system accordingly. It is recommended to configure your own webhook to point to MemberNova.

How to configure Webhooks in Stripe with Workbench turned On

1. Login to your associations **Stripe** account: https://dashboard.stripe.com/login
2. On the left menu click on **Developers...Workbench...Webhooks.** Here you will see any previous webhooks that have been configured.
3. To create a new webhook for MemberNova click on the **+ Add Destination** button
4. For the Events From select **Your Account**
5. For Version select **2024-06-20** if available, if not available then select **Latest API Version**
6. In the Find Event by Name search box enter: **refund.updated**. You should see this option as a checkbox, select that checkbox.
7. Next search for **payment_intent.succeeded**. You should see this option as a checkbox, select that checkbox!
8. Next search for **setup_intent.succeeded**. You should see this option as a checkbox, select that checkbox!
9. Once those 3 items have been checked click on the **Continue** button.
10. For Destination Type leave on **Webhook Endpoint** and click **Continue** again.
11. In the Endpoint URL field enter the following URL but **replace with your Account Id (To find your account id login to MemberNova and in URL find the first set of numbers)**: https://admin.membernova.com/<accountid>/StripeV2/Process
12. Next click on the **Create Destination** button
13. You should now see a list of all your configured Webhooks. Click on the newly created webhook.
14. Find the Signing Secret section and click on the Reveal Secret button.
15. You will now see a unique identifier, copy this value as we will paste it into MemberNova.
16. Open MemberNova and go to Settings...E-Commerce and Financial...General...**Payment Gateways and**

Currency link

17. Find the Account Finance Settings section and click on the **Edit** button

18. Find the **Stripe Webhook Secret** field and paste in the value copied from step 15 then click on the save button.

How to configure Webhooks in Stripe with Workbench turned Off

1. Login to your associations **Stripe** account: https://dashboard.stripe.com/login

2. On the left menu click on **Developers**

3. Next click on the **Webhooks** tab. Here you will see any previous webhooks that have been configured.

4. To create a new webhook for MemberNova click on the **+ Add Endpoint** button

5. In the Endpoint URL field enter the following URL but **replace with your Account Id**: https://admin.membernova.com/<accountid>/StripeV2/Process

6. Leave the Listen To set on **Events On Your Accoun**t

7. For Version select **2024-06-20** if available, if not available then select **Latest API Version**

8. Click on the **+ Select Events** button

9. In the Select Events to Send search box enter: **refund.updated**. You should see this option as a checkbox, select that checkbox!

10. Next search for **payment_intent.succeeded**. You should see this option as a checkbox, select that checkbox!

11. Next search for **setup_intent.succeeded**. You should see this option as a checkbox, select that checkbox!

12. Now that all 3 events have been added click on the **Add Events** button found in the bottom left corner.

13. Now click on the **Add Endpoint** button. You should see your new endpoint added to the list.

14. Within your new webhook find the **Signing Secret** column and click on the **Reveal** link

15. You will now see a unique identifier, copy this value as we will paste it into MemberNova.

16. Open MemberNova and go to Settings...E-Commerce and Financial...General...**Payment Gateways and Currency** link

17. Find the Account Finance Settings section and click on the **Edit** button

18. Find the **Stripe Webhook Secret** field and paste in the value copied from step 15 then click on the save button.

That should be it, your webhook should now be properly connected to Membernova which will provide you with the latest notifications from Stripe!

Note

Failure to complete the Stripe Webhook could result in notifications not properly being sent to MemberNova. It is highly recommended to configure your webhooks if using Stripe.