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How to add/remove an event organizer

Michael C. - 2023-01-30 - Events

Event Organizers allow your organization to provide a point of contact for your events hosted through MemberNova and allow non-administrators to manage individual events without providing them with a greater level of access than necessary. This allows events to be largely controlled by individual members who have been assigned as an event organizer.

Adding a new Event Organizer

Note

After adding a new event organizer to an event, a confirmation email will be sent to the organizer's provided email address. Future updates to the organizer's **Organizer Role** setting will prompt additional emails to confirm the changes.

- Click Events or the Calendar icon on the left menu.
 Click Manage on the event you would like to add an event organizer to.
 - 4. Under the Event Organizers section, click on the **Add** button.

3. At the top right of the event page, click **Setup** or the **Gear** icon.

- 5. The Add Organizer window will appear, providing several options to configure the new event organizer:
 - Existing Contact Allows you to search and select a member of your organization as the event organizer.
 - Custom Allows you to manually add a non-member as an event organizer by providing their contact details. Non-member organizers are unable to be provided an Organizer role, because they cannot login.
 - **First Name** (Required) Custom event organizer's first name.
 - Last Name (Required) Custom event organizer's last name.
 - Email (Required) Custom event organizer's email address.
 - **Phone** Custom event organizer's phone number.

- Checkbox to confirm consent (Required) Check this to confirm you have the person's consent to add them as an event organizer and to save their information into the system.
- Show contact details Determines whether an event organizer's contact details will be shared with the public on the event registration page.
- o Set as Primary Organizer Sets the event organizer as the event's default point of contact.
- $\circ\,$ Organizer Role Determines the access level of the event organizer and what they can manage within the event.
 - None The organizer will not be granted any additional access to manage the event.
 - **Administrator** The organizer will be granted access to manage the entire event excluding the ability to copy, delete, and close it.
 - Manage Orders and Attendees The organizer will be granted full access to orders, attendees, emails, and ability to view documents.
 - **Communications** The organizer will be granted full access to emails and ability to view documents.
- Receive Notifications Allows you to customize which event notifications the event organizer will receive.
 - **Successful Registration** Notifies the organizer about successful registrations.
 - **Ticket Cancellation** Notifies the organizer about ticket cancellations.
 - Order Cancellation Notifies the organizer about order cancellations.
 - **Refund Issued** Notifies the organizer about issued refunds.
 - Payment Received Notifies the organizer about received payments.
- After configuring the new event organizer, click the Save button to finalize your changes. Alternatively, click cancel to go back.

Editing an existing Event Organizer

- 1. Click **Events** or the **Calendar** icon on the left menu.
- 2. Click \boldsymbol{Manage} on the event you would like to add an event organizer to.
- 3. At the top right of the event page, click **Setup** or the **Gear** icon.
- Under the Event Organizers section, click on the dropdown arrow on the same line as the event organizer.

- 5. Within the dropdown menu options, click Edit.
- 6. The **Edit Organizer** window will appear where you can make the necessary adjustments. Click the **Save** button to finalize your changes.

Removing an Event Organizer

- 1. Click **Events** or the **Calendar** icon on the left menu.
- 2. Click Manage on the event you would like to add an event organizer to.
- 3. At the top right of the event page, click **Setup** or the **Gear** icon.
- 4. Under the Event Organizers section, click on the **dropdown arrow** on the same line as the event organizer.
- 5. Within the dropdown menu options, click Delete.
- 6. A confirmation window will appear. Click \mathbf{OK} to confirm and remove the organizer.